



Instructions to Update Your Responder App

Having an outdated Responder App can impair receiving an alert.

- We suggest keeping your phone on "auto-update" in your phone's main settings. However, the "auto-update" setting is applicable to all apps on your phone.
- Although these instructions might not reflect your device *exactly*, please use them as a guideline to update your app.

How do I know what version number I'm on?

- Navigate to the gear icon in the top left hand corner of your Responder App; go to Account; your registration info and version # will be listed.

Follow the instructions below to update your App:

- Navigate to the Google Play Store or Apple App Store and search for "LifeSpot".
- Select LifeSpot. You will see "Update" or "Open".
- **If you see "Update":**
 1. Click on "Update".
 2. Follow the prompts- your App will begin updating.
 3. Once your App is updated, "Update" will change to "Open".
 4. Click on "Open". You will see "No Alerts".
 5. Click on the "gear" icon at the top right corner of your screen.
 6. Click on "Account" and check that it displays the version number.
- **If you see "Open":**
 1. Click on "Open". Your LifeSpot App will open.
 2. You will see "No Alerts".
 3. Click on the "gear" icon at the top right corner of your screen.
 4. Click on "Account" and check that it displays the version number.

For some Android models, you might see "Enable":

1. Click "Enable".
2. If you see "Open" your App is good to go.
3. If you see "Update" follow the instructions above to complete the update.